General Council Minutes

20:00; 20 January 2020, The Old Fire Station

Present: Simon Gleisner (SG); Chair Dave Hollander (DH) Fiona Daffern (FD); Minutes Bryon Fear (BF) Lisa Thomas (LT) Guy Jones (GJ) Barry Heselden (BH) Ben Rathe (BR) Chaz Doyle (CD)

	Item	Action
1.	Apologies	
	Chris Stooke (CS); Mat Hill (MH); Jess Osorio (JO); Gareth Milton	
	(GM)	
2.	Minutes of 9 December 2019	
	Approved	
3.	Matters Arising (not on agenda)	
	Outstanding	
	 Stage Manager handbook to be completed. Promised for next GC (3 Feb) 	CD
	• Hearing Loop to be tested need to find time with Carole Coyne, for performances directional mics needed. Still to do.	CD
	Spotlight on GSM by end of October. Still to do.	CD
	 Two additional Bell theatre seats to be placed in foyer – awaiting bolts from Jess 	CD
	To put Director's Handbook onto the Website. Still to do.	тс
	Ice-cream review (on agenda)	LT
	BF to give FD access to the policies section of the website	BF
	 Info on how work the heaters in the foyer 	Bex
	 Training Director JD to be circulated (with Charlotte for funding review) 	DH
	 Volunteer training weeks to be planned (for Feb) 	SG
	 Open House application (prepped – submission not til Feb) 	BF
	 Principles for relaxed performances and guidance for FoH, backstage and actors where unplanned attendees (for Feb) 	ТС
	Articles newsletter:	
	Being a Director at SLT	LT
	Step Into Acting (for those new to the craft)	LT
	Completed:	
	 Policy summary documents for FoH and Bar volunteers produced and circulated for volunteers to read and sign. 	FD
	 portable heater by Box office desk provided 	Bex

Communication to and from BPT	Τ
Gerri McAndrew is the new Safeguarding lead for the building and is working with Bex to develop an updated Safeguarding strategy.	
Charlotte Benstead has been appointed as Chair of BPT. Congratulations to Charlotte.	
Business Plan update from BPT (circulated with agenda)	
We have	
 completed the away day and have agreed to review the Memorandum of Understanding discussed our joint mission/vision that will need to go out to wider 	
membership for consultation - Simon	
 agreed a priority will be to firm and strengthen youth trailed the ice cream sales 	
 concluded receiving legal advice to inform the review of our licence to sell alcohol through the Members Club - now all that's needed is for us to make the application - Adam 	
 MOU for Bar Comm and BPT discussions started - Adam/Fiona 	
Also complete	
marketing advice for wardrobe completed - Jason to follow up	
 marketing review - Document circulated to Guy/Simon/Charlotte. Decisions need to be made as to what happens with recommendations 	
 secured some fundraising time from an external consultant to complete an application - Charlotte & Gerri meeting with her over next two weeks 	
 Commissioned H&S consultants for risk assessment & training - Completed visit, report pending. Bex leading 	
 Booked and paid for first aid training. Call out for people to attend - Bex leading 	
Evaluation for resilience	
 Final report for HLF submitted and accepted - Charlotte/Geoff 	
Other stuff pending	
 VAT advice has been sought Chris and Geoff following up environmental policy - Jason 	
Governance review EGM 3rd Feb, notices gone out - Simon/Fiona	
 Room hire review. What exactly is the day time requirement and staffing needs/costs – Bex 	
We have now received the official sign off from the HLF and received final monies as follows:	
• £2,000 for youth seed fund for increased services	
 £2,000 towards Fest, but this needs approval and confirmation of what the status of the project is 	
 £1,000 for some storage so we can get Prompt room ready for hires. 	
Building update	
Filters have arrived and installed in the air duct system. Heating	
should be improved	

Bex is commencing tenders for moving the AHU system from the theatre to the Foyer. Awaiting some additional feedback from Adam as to Bar requirements. No messages back to BPT 5. Communication to and from BarCom None 6. Fest Norwood There is some work that is being undertaken to look at the Terms of Reference/governance of Fest with BF and BPT. There will be further conversations outside of this meeting before it is formally discussed at GC. BF reported that the Fest team had met and a skeletal programme put together and circulated a first budget. BF reported that the Mayor of Lambeth was keen to engage and promote Fest.	SG/BF
 5. Communication to and from BarCom None 6. Fest Norwood There is some work that is being undertaken to look at the Terms of Reference/governance of Fest with BF and BPT. There will be further conversations outside of this meeting before it is formally discussed at GC. BF reported that the Fest team had met and a skeletal programme put together and circulated a first budget. BF reported that the Mayor 	SG/BF
 None 6. Fest Norwood There is some work that is being undertaken to look at the Terms of Reference/governance of Fest with BF and BPT. There will be further conversations outside of this meeting before it is formally discussed at GC. BF reported that the Fest team had met and a skeletal programme put together and circulated a first budget. BF reported that the Mayor	SG/BF
 6. Fest Norwood There is some work that is being undertaken to look at the Terms of Reference/governance of Fest with BF and BPT. There will be further conversations outside of this meeting before it is formally discussed at GC. BF reported that the Fest team had met and a skeletal programme put together and circulated a first budget. BF reported that the Mayor 	SG/BF
 There is some work that is being undertaken to look at the Terms of Reference/governance of Fest with BF and BPT. There will be further conversations outside of this meeting before it is formally discussed at GC. BF reported that the Fest team had met and a skeletal programme put together and circulated a first budget. BF reported that the Mayor 	SG/BF
put together and circulated a first budget. BF reported that the Mayor	
Continued work towards Fest 2020 confirmed as supported by GC.	
7 EGM/succession planning Reminder that commences at 8pm on 3 Feb. BF to do a further reminder in the newsletter.	
Discussed progress on succession planning.	
8 Stage Managers' Handbook Nearly finished.	CD to
General Technical Manager's Handbook half completed.	continue
Started Operators Handbook	
9 Ice-cream Report Generally good sales throughout Sweeney Todd and a Christmas Carol; less for Jumpers for Goalposts (but good bar takings). Some variations in sales dependent on who selling and make-up of audience. Bar takings not noticeably affected. Commented that both bar and ice-cream sales impacted where audience not requested to leave the auditorium in the interval.	
Wastage minimal, as long sell-by date.	
No known spillage incidents in the Theatre.	
To canvas box office and bar comm reps for their experience of the trial and any issues not yet flagged	SG
10 Membership for show participants Re-iterated need for musicians to have membership if participating in a show and for this to be enforced.	

	-	
	Discussed members and guests for Open Mic. Importance of signing in book for guests. GJ to pick up with Katrina.	GJ
11.	Training Director's Salary DH absented himself from discussion and voting as conflict of interest.	
	Salary not reviewed since 2017. Agreed to increase from 1 January 2020 to £5k per annum and further review when new Training Director role established/advertised.	
12	200 Club GJ proposed to manage 200 club through Love Admin and relieve John Lyne of his duties (Pam Lyne request). Agreed in principle.	
	GJ to present a proposal with options for maintaining as is or expanding number of participants and cost of shares.	GJ
	General Updates	
13.	Finance No report	
	Youth DH reported on progress for Youth Show. Agreed single use discount code with GM. Lovely poster by Bryon. LT still chasing rights for jaosn and the Argonauts.	
	Theatre Committee Summer show confirmed: Alice in Wonderland	
	In throes of season submission. LT requested a review of the benefits/pitfalls of 6 monthly season planning. Agreed. To include question in membership survey in Feb To provide review for March GC	GJ TC
	Discussed KDC hire and impact. KDC to provide FoH /box office staff,BPT to provide Duty Manager and tech support in hire. BarCom to discuss tomorrow. Agreed to include in SLT publicity.	
	Discussion re proposal for staging one show out of the theatre this season and impact on revenue. Discussion at BarCom, may be referred back for a virtual GC.	
	Membership 312 Full members; 74 friends.	
	New members' night tomorrow.	
	Publicity	

	All posters designed til the end of the season, except JBIU.	
	Audition numbers up. Website hits up.	
	Getting quotes for neon signs. CS to confirm if money in SLT budget before any expenditure. BF to circulate designs.	BF/CS BF
	GSM No report	
	Box Office No report	
11.	AOB BF shared a positive email about the experience of a visitor to a recent show and a positive review on Google analytics.	